

## Cookie Policy

### What is a cookie?

A "cookie" is information which is stored on your computer if you agree to accept the cookies. You can amend your cookies but if you do so it may limit you accessing certain areas and features of the website. Cookies record how you navigate your way around a website so that, when you revisit that website, it can present bespoke options based on the information stored in reference to your last visit. Cookies are also used to analyse traffic and for advertising and marketing purposes.

Cookies are used by practically all websites and do not harm your system.

We are required to obtain your consent for all non-essential cookies used on our website. You can block cookies (including essential cookies) at any time by clicking on the banner at the footer of the website. However, if you use your browser settings to block essential cookies you may not be able to access all or parts of our site.

### How we use cookies

- a. 'session cookies'** which are stored only temporarily during a browsing session in order to allow normal use of the system and are deleted from your device when the browser is closed;
- b. 'persistent cookies'** which are read only by the Site, saved on your computer for a fixed period and are not deleted when the browser is closed. Such cookies are used where we need to know who you are for repeat visits, for example to allow us to store your preferences for the next sign-in;
- c. 'third-party cookies'** which are set by other online services who run content on the page you are viewing, for example by third-party analytics companies who monitor and analyse our web access.

Cookies do not contain any information that personally identifies you, but Personal Information that we store about you may be linked, by us, to the information stored in and obtained from cookies.

Here is a list of cookies which we use on our website;

Cookie Title	Purpose
XSRF-TOKEN	This cookie is used for security reasons and only for the duration of your session, it is essential for using our website.
hs	This cookie is used for security reasons and only for the duration of your session, it is essential for using our website.
svSession	This cookie is used in connection with your user login for a duration of 2 years, it is essential for logging in to our website.
SSR-caching	This cookie is used to indicate the system from which the site was rendered for the duration of 1 minute, it is essential for using the website.
_wixCIDX	This cookie is used for system monitoring/debugging for a duration of 3 months, it is essential for using the website.
_wix_browser_sess	This cookie is used for system monitoring/debugging for a duration of your session, it is essential for using the website.
consent-policy	This cookie is used for cookie banner parameters for a duration of 12 months, it is essential for using the website.
smSession	This cookie used to identify logged in site members for the duration of your session. It is essential for using the website
TS*	This cookie is used for security and anti-fraud reasons for the duration of your session. It is essential for using the website
bSession	This cookie is used for system effectiveness measurements for the duration of 30 minutes and is essential for the use of the website
Fedops.logger.sessionId	This cookie is used for stability/effectiveness measurements for the duration of 12 months and is essential for the use of the website
Google Analytics _ga _gali _gat _gid	To collect information about your use of the Site. Google Analytics collects information such as how often users access the Site, which pages they visit, when they do so, etc. We use the information we obtain from Google Analytics only to improve our Site and services. Google Analytics collects the IP address assigned to you on the date you visit sites, rather than your name or other identifying information. We do not combine the information collected through the use of Google Analytics with personally identifiable information. Google's ability to use and share information collected by Google Analytics about your visits to this Site is restricted by the Google Analytics <a href="#">Terms of Use</a> and the <a href="#">Google Privacy Policy</a> .
YouTube cookies PREF* VSC* VISITOR_INFO1_LIVE* remote_sid*	From time to time we may embed videos from our YouTube channel using YouTube's privacy-enhanced mode. This mode may set cookies on your computer once you click on the YouTube video player, but YouTube will not store personally-identifiable cookie information for playbacks of embedded videos using the privacy-enhanced mode. Read more at <a href="#">YouTube's embedding videos information page</a> .  PREF - * Expires after eight months VSC - * expires at the end of your session VISITOR_INFO1_LIVE - *expires after eight months remote_sid - * expires at the end of your session

If you have any questions about the cookies we use the please get in touch by emailing us at [tracy@grovevirtualseervices.co.uk](mailto:tracy@grovevirtualseervices.co.uk)